

The 7th Summit - Lean Thinking in Manufacturing and Services

10 - 12 May 2011 | Melbourne Convention and Exhibition Centre

TUESDAY, 10 MAY 2011

0845	Welcome and Opening Remarks <i>Peter Walsh, Lean Enterprise Australia</i>
	Plenary Session
0900	From Parking Meters to Aged Care Services: Applying Lean Thinking to Local Government <i>Mark Stoermer, Director Corporate Business & Denise Bennett, Lean Program Manager City of Melbourne</i>
0945	Keynote Address (by satellite) <i>James Womack, Lean Enterprise Institute, USA</i>
1015	Networking Break
	Plenary Session
1045	The Lean Thinking Journey at Vistaprint <i>Gareth Brown, Operations Manager, Vistaprint</i>
1145	Realising Savings Through Improvement in Healthcare <i>Allan Cumming, Counties Manukau District Health Board, NZ</i>
1230	Lunch
1330	Concurrent Learning Session 1
A	People, Process & Purpose: Let's Focus on the People <i>Tony McNaughton, Senior Advisor, Lean Enterprise Australia</i>
B	Visual Management in Service <i>Michael Fromberg, Head of Sales Optimisation (nabLean) Business Banking, National Australia Bank</i>
C	Standard Work for Leaders <i>Seamus Power</i>
1430	Networking Break
	Plenary Joint Session with Redesigning Healthcare Summit
1530	Measuring Improvement in Performance <i>Orest Fiume, Lean Accounting Institute USA</i>
1615	University of Michigan Quality Systems <i>Jack Billi, University of Michigan, USA</i>
1700	Panel Discussion
1715	Close
1730	Networking Reception

Concurrent Learning Sessions

A highlight of the program in 2011 is a comprehensive and diverse selection of Learning Sessions, designed to both build the skills of the lean practitioner and the lean leader. These sessions bring together experienced lean specialists from a range of backgrounds and technical expertise. The most difficult thing will be choosing which to attend!

These sessions will provide delegates with the opportunity to attend practical sessions where a smaller group environment will promote interaction and applied learning in specific areas of Lean Thinking.

Participants will have the opportunity to ask questions about how the information can relate to their own work environments and receive advice in a collegial and supportive setting.

2011 LEA SUMMIT AGENDA

WEDNESDAY, 11 MAY 2011

	Plenary Session
0800	Changing Times – Changing Decisions Ex-CEO of a Manufacturing Company <i>Seamus Power, Deloitte Touche Tohmatsu Ltd (ex Managing Director, Autoliv Australia)</i>
0845	Lean Thinking at Fisher & Paykel Healthcare NZ <i>Desh Edirisuriya, Operations Manager, Fisher & Paykel Healthcare NZ</i>
0900	Implementing Lean Thinking at Fonterra <i>Francois Joubert, General Manager Operations, Fonterra</i>
0945	Networking Break
	Plenary Session
1015	Lean and the CFO <i>Orest Fiume, Lean Accounting Institute, USA</i>
1115	Concurrent Learning Session 2
A	Lean Design for Products & Processes <i>Gary Stewart, Lean Design Australia</i>
B	Planning Lean Consistency over Multiple Sites <i>Paul Bochniak, National CI Manager, Amcor Fibre Packaging</i>
1215	Lunch and Storyboards (Authors to present at their storyboards)
1315	Concurrent Learning Session 3
A	Lead as if you Have No Power <i>Jack Billi, University of Michigan, USA</i>
B	'Qanda' with Orest Fuime <i>Orest Fiume, Lean Accounting Institute, USA</i>
C	Daily Stand-Up meetings: Successful Implementation <i>Geerten Lengkeek, Operational Excellence Manager, ANZ, Fonterra</i>
1415	Short Break
1425	Concurrent Learning Session 4
A	Visual Management in Service <i>Michael Fromberg, Head of Sales Optimisation (nabLean) Business Banking, National Australia Bank</i>
B	Lean Design for Products & Processes <i>Gary Stewart, Lean Design Australia</i>
C	Planning Lean Consistency over Multiple Sites <i>Paul Bochniak, National CI Manager, Amcor Fibre Packaging</i>
1525	Afternoon Tea
	Interactive Session
1545	Lean Manufacturing and Service Panel
1620	Poster Awards <i>Orest Fiume, Lean Accounting Institute USA</i>
1625	Inaugural 'Lean in Financial Service Sector' Award <i>Peter Walsh, Lean Enterprise Australia</i>
1630	Close of 7th Summit

PARTICIPANTS CAN ALSO REGISTER FOR ONE OF THE EXTRA FULL DAY EVENTS ON MAY 12

Workshop 1:	A New Way of Accounting for Lean	<i>Orest Fiume, Lean Accounting Institute, USA</i>
Workshop 2:	Introduction to Lean Thinking	<i>Tony McNaughton, Senior Advisor, LEA</i>
Workshop 3:	Lean Improvement in the Office	<i>Alister Lee, Faculty Member, LEA</i>
Workshop 4:	eVSM (Electronic Value Stream Mapping)	<i>Dilesh Patel, Developer of the Software</i>
Site Tour 1:	Vistaprint and Cadbury	
Site Tour 2:	Toyota Boshoku and To be Advised	